

MINUTES OF THE COMMUNITY MEETING – 5 DEC 2023

WELCOME AND ACKNOWLEDGEMENT

The meeting was opened at 7:34 pm by President Glenys Patulny with an acknowledgment of country and welcome to participants.

PRESIDENT'S ADDRESS

- The new version of SouthFest in 2023 was successful.
- The Council appreciated Taryn Langdon's efforts to organise SouthFest activities.

POLICE REPORT

- Last fortnight's crime statistics have been favourable for Tuggeranong.
- Assaults reduced from 16 to 0 last fortnight.
- Robberies stay at 2.
- Burglaries went down from 13 to 4.
- Most of the burglaries in shops occurred between 10 pm and 6 am.
- We are coming into the silly season, so expect to be busy but look towards having a calm holiday season.
- Increasing doorstep thefts happening after parcel delivery. Police advise using a parcel locker instead of getting parcels delivered to your home.

MP/MLA UPDATES

Nicole Lawder

- Annual Report hearings currently happening.
- Member and Deputy Chair of Standing Committee on Administration and Procedure.

Mark Parton

- The light rail project has been scrapped in Auckland.
- 'Our CBR' Newsletter reports new traffic lights in Theodore at Lawrence Wackett Crescent and Tharwa Drive intersection.
- Appreciate efforts of Taryn and the SouthFest team for putting it together.

SPECIAL SPEAKERS

- Meg Billson speaking for Dave Smith who organised speakers for TCC. There is a new government policy regarding scamming.
- National anti-scam centre launch 1 July to come up with new policies and policy solutions regarding scamming with new tech. It will bring experts from across the government sector.

Telstra - David Sanderson

- Ask yourself 'Did I expect this?'
- Do they seem impatient and try to press you for information?
- Don't bypass your good judgment.
- Telling tales prepaid account but said they owed money - looked like Telstra.
- Check grammar and text errors or things not quite right.
- Passwords - don't reuse - instead use unique passphrases or a password manager.
- Last year scammed \$3 billion.
- Telstra cleaner pipes program.
- E.g., postal deliveries to pick up.

Scams are a form of phishing

- Deception
- Manipulation
- Pressure / urgency
- Offer profit or assistance.

Examples of some scams

- "Hi Mum" scam.
- Tollway / Link.
- My other phone crashed but this is my temporary number.
- You can save this one - message me if you've seen this.

BEYOND BANK – Jake, Tuggeranong Branch Manager & David Taylor, ACT Community Development Manager

Throughout Australia, scammers have scammed \$3.1 billion.

Top 3 scams

- \$1.5 billion to invest in scams.
- \$229 million - will lose to remote access Adam (?).
- \$224 million - email comprise - payment redirection scams.

Investment scam

- Played over 3 weeks on an investment scam.
- Offered Better percentage rate.
- Put 100,000 in - day later - directed to a different bank.
- Remote access scams.

Payment redirection scams

- Business you trust then payment goes amiss. Please verify by going to the bank - look up phone number independently. Double-check all information.

Relationship scams

Fake profile on legitimate dating website, mobile app of social media.

- Overseas or in a different location to you.
- Will ask for money to help with illness, travel costs, family crisis, or an emergency.
- May ask you to open a bank account so they can send you money, or you to buy yourself a gift.

Impersonal Scams

- E.g., a phone call from the bank.
- They will pressure you to act quickly and try to keep you on the phone.
- Will advise that your account has been compromised and they can help you.
- Scammers might ask you to provide your passwords, codes via SMS, or to transfer funds to another account.

- If you're unsure, hang up and call one of the branches - don't call any number they give you.
- Save numbers in the phone so you know who is ringing or not.
- Do not allow strangers to access your computer or mobile phone.

Be careful sharing personal information.

- Don't let anyone pressure you into transferring money or making investment decisions.

When doing online surveys, be careful about putting in mobile number or email address.

- Banking.
- Biometric login.
- SMS alerts - can allow for back alerts.
- When using new devices.
- Push notifications on the phone - from the bank - so can see when money comes in and goes out.
- Transaction limits.

More information on scamming available at Beyond Bank website.

GENERAL BUSINESS

Apologies

Nicole Lawder.

Previous meeting Minutes

The minutes of the November meeting were approved

Treasurer's Report

Robyn Rofe provided a brief report for the past month. This report was moved and accepted. and moved its acceptance.

The meeting was closed by the President around 9:10 pm and attendees were invited for Christmas nibbles in the Club upstairs.

The next meeting is scheduled for Tuesday, 6 February 2024.